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# The Local Gym - Acworth

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Published on: 05/04/25	Hits: 1034
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# The Local Gym - Acworth

# The Local Gym in Acworth, Georgia: A Look at Accessibility and Member Experiences

The Local Gym, located in Acworth, Georgia, aims to provide a welcoming environment for all fitness enthusiasts. However, it's crucial to explore both the facilities and some recent member experiences to understand what this gym truly offers.

#### **Accessibility Features**

One of the key aspects of The Local Gym is its commitment to accessibility.

The gym features a \*\*wheelchair-accessible car park\*\* and a \*\*wheelchair-accessible entrance\*\* that allows individuals with mobility challenges to enter and navigate the facility with ease. This focus on accessibility ensures that everyone can participate in their health and fitness journey.

## **Member Experiences and Customer Service Concerns**

While the gym prides itself on being accessible, many members have voiced concerns about customer service. Numerous reviews highlight issues related to billing practices and staff responsiveness. For instance, several members expressed frustration about being charged annual renewal fees even after canceling their memberships. One individual noted, "I cancelled my membership and they took out the 100 dollar annual renewal anyways," showcasing how communication issues may lead to dissatisfaction. Other members echoed similar sentiments, mentioning that despite reaching out multiple times for refunds or account cancellations, they received little to no response. These experiences indicate a need for better \*\*planning\*\* and management from the ownership.

## A Mixed Atmosphere

Despite the customer service concerns, many members appreciate the gym's atmosphere. Several reviews indicate that the gym has improved significantly under new management, with a cleaner environment and updated equipment. A member remarked, "The new owners have cleaned it up big time," highlighting the positive changes that have taken place. However, the gym's temperature control also comes into question, as multiple reviewers complained about the heat while working out. Recommendations to cool down the facility have been made to improve comfort during workouts.

## **Membership Considerations**

When considering a membership at The Local Gym, potential members should be aware of various factors. The accessibility features are commendable; however, the recurring theme of billing issues and customer service shortcomings might deter some individuals from committing to a long-term membership. While the gym provides great amenities and a supportive workout environment, it's essential to weigh these positives against the feedback regarding management practices. In conclusion, The Local Gym in Acworth, Georgia, offers accessible facilities and a dedicated fitness community. However, potential members should proceed with caution and keep the reported customer service issues in mind when deciding if this gym aligns with their fitness goals.

#### You will find us at

The phone of this **Gym** is  $\pm 1770-966-7710$ And if you want to send a WhatsApp, you can do so at $\pm 1770-966-7710$ 

## We are open during the following hours:

Day Hours Monday 11?AM–3?PM Tuesday 9?AM–9?PM Wednesday 9?AM–9?PM Thursday 9?AM–9?PM Saturday 9?AM–9?PM Saturday 9?AM–9?PM Sunday 9?AM–3?PM

The website is <u>The Local Gym</u>

In case you want to change any information that you feel is incorrect regarding this web, we ask deliver a message and we will adjust it as soon as possible. Thank you in advance thanks for your cooperation.

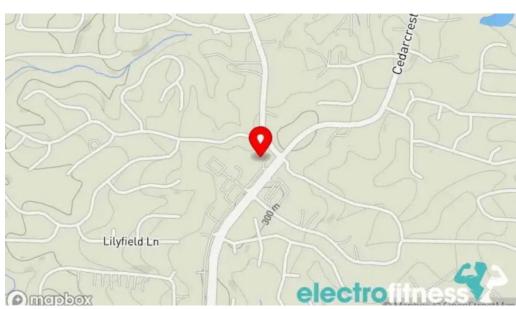
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# Tags

Membership required, Wheelchair-accessible entrance, Wheelchair-accessible car park, Accessibility, Planning

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